

PLATEAU ELECTRIC COOPERATIVE

POLICY NO. B17

SUBJECT: EXCEPTIONS TO TERMINATION OF ELECTRIC SERVICE

POLICY:

If a member with a delinquent bill which has reached or passed the DISCONNECT DATE is unable to pay his bill or bills in full, The Cooperative, in extreme "hardship cases" as determined by the manager or designated employee, may provide an installment plan for the member to pay the delinquent amount. If the member defaults in this arrangement, the service shall be disconnected.